MANDATORY STARLINK TERMINAL

UPDATE BEFORE 01/12/2025

Some Starlink terminals will **not receive the automatic update**. They will **continue to operate after December 1, 2025**, but a **quick manual or automatic update** via the **Starlink app** will be required to ensure proper functionality.

① INTRODUCTION

☑ The **Starlink app** must be installed on a smartphone or tablet.

☑ Ensure you have access to the **Starlink app** through:
- the **Starlink Wi-Fi network**, or
- a **third-party Wi-Fi access point** (personal SSID) connected to the Starlink system.

☑ Verify that the **Starlink terminal** is:
- **connected to a power source**, and
- **installed outdoors** with a **clear view of at least 110° of the sky.**

② MANUAL OR AUTOMATIC UPDATE PROCEDURE

STEP 1: CONNECT THE TERMINAL

☑ Plug in your **Starlink terminal** outdoors.

☑ Ensure it has a **clear line of sight** (minimum 110° sky visibility).

STEP 2: CONNECT TO THE WI-FI NETWORK

☑ Connect your mobile device or tablet to:
- **the Starlink Wi-Fi network**, or
- a **third-party Wi-Fi access point**.

☑ Open the Starlink app.

STEP 3: START THE UPDATE

☑ The app may display a message: **«Manual update required»**.
- If this message appears, tap **«Update Now»**.
- If no message appears, the update will install **automatically**.

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STEP 4: COMPLETION

☑ **Do not close** the Starlink app during the update.

☑ **Do not disconnect** the Wi-Fi connection.

☑ The process takes **a few minutes** to complete.

③ VERIFICATION

☑ Once the update is complete:

• **The effective update date will appear at the bottom of the app screen.**